



Guide to updating your pharmacy preferences in your Express Scripts account

As a Gravie member, you have access to a nationwide network of pharmacies through Express Scripts®, including major chains, grocery stores, and local independent pharmacies. This makes it easy to fill prescriptions at a location that's convenient for you at in-network rates.



Choosing CVS or Walgreens

As part of this network, **you choose either CVS or Walgreens** to be included as your preferred major pharmacy. The pharmacy you don't choose will be considered out-of-network for the calendar year.

- Each person covered under your plan can choose their own preference, or everyone on the plan can choose the same one
- Each member on your Gravie plan can change their preference once per calendar year or when they have a qualifying life event like a move to a new location



If you don't regularly use CVS or Walgreens, you can still fill prescriptions at thousands of other in-network pharmacies, with no changes needed.

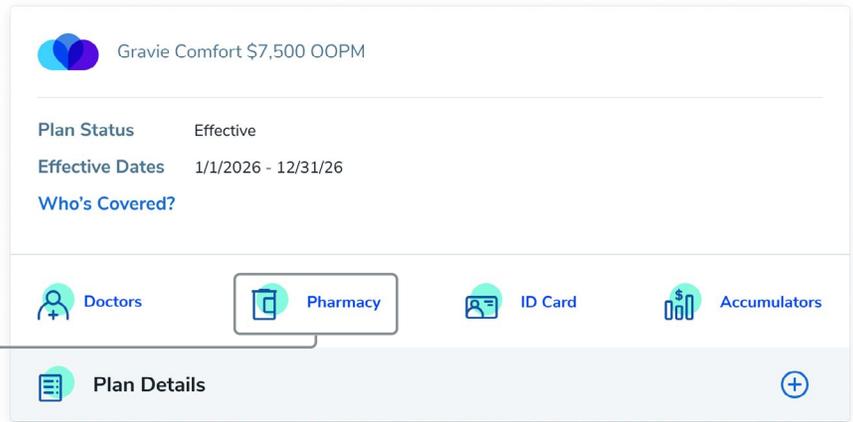
New to Gravie?

If you're new to Gravie starting January 1, 2026 or later, your pharmacy network is initially set to include Walgreens so you can use your benefits right away. If you prefer CVS, just make sure to switch your selection **before** filling at CVS to avoid an out-of-network rejection.

How to get to your Express Scripts account

Step 1: Log in (or create an account) at member.gravie.com or open the **Gravie App** on iOS or Android.

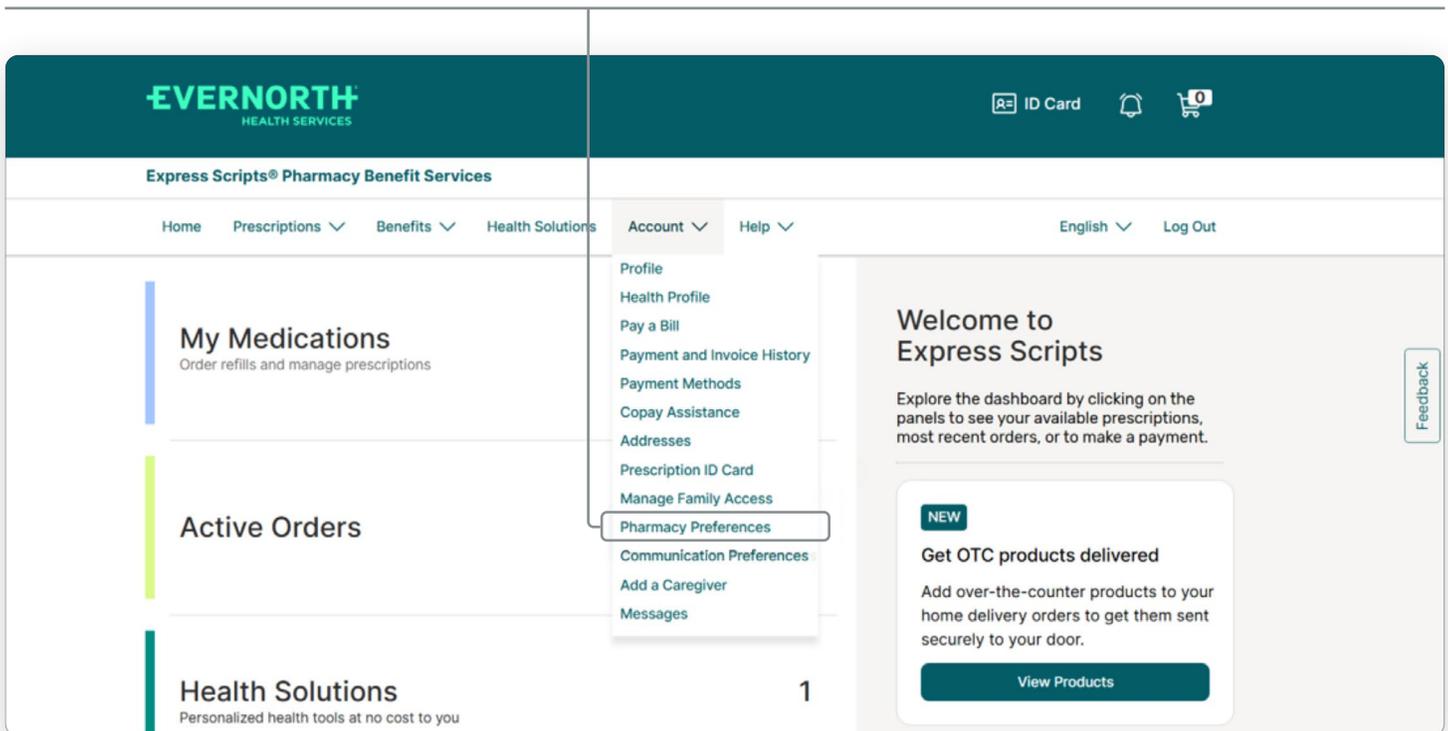
Step 2: From the home screen, select **Pharmacy**, then choose **Go to Express Scripts**.



How to update your pharmacy preference

Once you're in your Express Scripts account:

- **Step 1:** Select **Account**, then choose **Pharmacy Preferences** from the top menu.



Step 2: Select Review Options.

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HEALTH SERVICES

Express Scripts® Pharmacy Benefit Services

Home Prescriptions ▾ Benefits ▾ Health Solutions Account ▾ Help ▾ English ▾ Log Out

Profile
Health Profile
Pay a Bill
Payment and Invoice History
Payment Methods
Copay Assistance
Addresses
Prescription ID Card
Manage Family Access

Rx Pharmacy Preferences

Participating pharmacies

You have access to over 55,000 pharmacies in your network, including major retail, regional, and local pharmacies. Your plan gives you the choice to include either CVS or Walgreens as participating pharmacies in your network.

[Review Options](#)

Step 3: Choose Change Selection for yourself or another person on your plan.

Pharmacy Preferences > Participating pharmacies

Choosing a participating pharmacy

You can choose to include either CVS or Walgreens as participating pharmacies in your network. If you have covered family members on your plan, each member can choose the participating pharmacy they prefer. Selections can be made once every calendar year. [Learn more](#)

Member1 (Year of DOB Member1)
Your network currently includes: CVS [Change Selection](#)

Member2 (Year of DOB Member2)
Your network currently includes: CVS [Change Selection](#)

Member3 (Year of DOB Member3)
Your network currently includes: CVS [Change Selection](#)

Step 4: Select **Include CVS in my network** or **Include Walgreens in my Network**.

- You can only choose **one**
- The pharmacy you don't select will be out-of-network for the calendar year

If you have other covered family members, you'll also see an option to apply the same choice to everyone—or you can set preferences individually.

Member1 (Year of DOB Member1)

Your network currently includes: CVS

Choose which participating pharmacy to include in your network. Your network will also include other major retail, regional, and local pharmacies.

Include CVS in my network

Include Walgreens in my network

Include as the participating pharmacy for all covered family members

Your selection is valid for the calendar year. You can choose which participating pharmacy to include in your network again on 01/01/2026.

Step 5: Select **Save** to confirm your changes.

Your update won't take effect unless you hit Save. Changes take about 24 hours to process so you'll be able to fill prescriptions at your selected participating pharmacy (CVS or Walgreens) the next day.



Remember, in addition to CVS or Walgreens, you can also fill prescriptions at any other Express Scripts participating pharmacy. To search for nearby in-network pharmacies in your Express Scripts account, select **Prescriptions**, then choose **Find a Pharmacy** and enter your desired ZIP code or city/state.

Have questions?

If you're unsure which option to choose, want help making a change, or finding an in-network pharmacy, Express Scripts support is available **24/7** at 877.608.0355.