



## Meet Express Scripts Pharmacy: Easy home delivery for your medications

For more than 35 years, Express Scripts® Pharmacy has made getting prescriptions simple and convenient — delivering medications safely to members' doors. With home delivery, members can receive a 3-month supply of maintenance medications, shipped securely and on their schedule. Plus, the auto-refill program helps members save time and ensures a dose is never missed.



### How Express Scripts Pharmacy works

- **Sign up:** Log in to your Gravie member account at [member.gravie.com](http://member.gravie.com) or through the Gravie App. Click **Pharmacy** to connect to your Express Scripts account.
- **Ship:** Enjoy free standard shipping on most medications, which typically arrive within 5 to 7 days from the ship date.
- **Track:** Easily track orders, refill prescriptions, and manage medications through your Express Scripts account.
- **Save Money:** Members can save by filling a 3-month supply of maintenance medication through Express Scripts Pharmacy, paying just two co-pays for their full three-month supply.
- **Save Time:** Skip the pharmacy trip! Delivery saves you time with 3-month supplies, auto-refills, and the convenience of doorstep delivery.

### How to sign up for mail-order delivery

1. **Set up your Gravie member account:** Create or log in to your Gravie member account and click Pharmacy to access your Express Scripts pharmacy benefits and prescription details.
2. **View your prescriptions:** In your Express Scripts account, review your current prescriptions to see which are eligible for home delivery.
3. **Confirm your details:** Verify your doctor's information, payment method, and delivery address.
4. **Order:** Click "Place Order" to complete your request and have your 3-month supply delivered to your door.

### If you don't see your prescription

If you don't see your prescription listed in your Express Scripts account, your provider may need to send a new one. Here's how they can do that:

- **Electronically (fastest):** Ask your doctor's office to send your prescription electronically to Express Scripts Pharmacy.
- **Fax:** Have your doctor fax the prescription to 800.837.0959.
- **Online:** In your Express Scripts account (as a reminder, go to your Gravie member account first and click Pharmacy to get there), click "Request an Rx" and follow the prompts.
- **Phone:** Call Express Scripts 24/7 at 877.608.0355, the dedicated toll-free number for Gravie members. Express Scripts will contact your provider to request a 3-month prescription with refills. You'll need your prescription ID number, medication name, provider's contact information, and payment method available when you call.