

Hi, we're gravie

We are a licensed third-party administrator (TPA) that administers self-funded health plans for employers.

Get ready for Gravie and get claims paid faster.

1 Add Gravie to your EHR/EMR systems ahead of patient visits.

Some systems do not have a separate field for the plan administrator and the network, so many providers add something like "Gravie - Aetna" or "Gravie - Cigna" to their system's drop-down menus.

Add a similar option to your website if you require patients to enter insurance information ahead of their visit.

2 Make sure your clearinghouse has listed our Payer IDs.

If Gravie isn't listed, please request that they update their payer ID list. This can be validated through the SmartData Stream payer ID list.

Submit claims to the following addresses:

Cards with an Aetna Signature Administrators logo:	Cards with a Cigna logo:	Cards with an HPS/PayMedix/First Health logos:
Payer ID: GRV01	Payer ID: 62308	Payer ID: 20270
Mail: Gravie Administrative Services PO Box 211543 Eagan, MN 55121	Mail: Cigna PO Box 188061 Chattanooga, TN 37422	Mail: Health Payment Systems, INC P.O. Box 510620 Milwaukee, WI 53203

3 Register for our provider portal.

Once you have submitted a claim, go to gravie.com/providers for instructions on how to register.

If you participate in the Cigna Healthcare Open Access Plus (OAP) Network, Aetna Signature Administrators, HPS/PayMedix, or First Health network, then you're in-network for Gravie.

Benefits are administered through Gravie with primary and regional leased networks through **Aetna Signature Administrators, Cigna Healthcare, and HPS/PayMedix, and First Health**. We also work with 50+ rural and rental networks.

The Cigna Healthcare® OAP Network refers to the health care providers (doctors, hospitals, specialists) contracted as part of the Cigna Healthcare Open Access Plus network for Shared Administration. Cigna Healthcare® is an independent company and not affiliated with Gravie Administrative Services. Access to the Cigna Healthcare OAP Network is available through the contractual relationship between Gravie Administrative Services and Cigna Healthcare. All Cigna Healthcare products are provided exclusively by or through operating subsidiaries of The Cigna Group, including Cigna Health and Life Insurance Company. The Cigna Healthcare name, logo, and other marks are owned by Cigna Intellectual Property, Inc.

4 Access Gravie through Availity

Providers can access Gravie through the Availity Essentials portal to:

- Verify eligibility and benefits
- Submit claims electronically
- Check claim status and receive updates
- View coverage details and cost-sharing information
- Review claims remittance using the Availity Remit Viewer

Search for “Gravie” in Availity to get started.

Have questions?

We're happy to help.



Visit:
gravie.com/providers



Get to know the Gravie health benefits card.

Provider Network(s)

The network logo(s) appears on the front of the card.

Gravie leases networks to bring members broad access to quality care. **If you see a network logo on our ID card that you accept, then you accept Gravie.**

Provider Services

If you have questions, give us a call at the provider services number on the back of the card.

Submitting Claims

Use the address listed on the back of the card for submitting claims.

Payer ID

Use the Payer ID listed when submitting claims. Make sure your clearinghouse has listed our Payer IDs.