



The Individual Coverage Health Reimbursement Arrangement (ICHRA)

is changing the way employers offer health benefits to their employees. At Gravie, we know that for some employers, the cost of traditional group health plans outweighs the value. Employers need more sustainable, affordable options — and Gravie ICHRA may be the perfect solution.

We've created this guide to shed some light on what ICHRA's all about — and if it's right for your clients.

What is ICHRA?

ICHRAs offer a way for employers to make tax-advantaged contributions for employees to use to enroll in health insurance, much like a group plan.

But with ICHRA, each covered employee can choose from any health plan available to them on the individual market.

In 2020, a US federal executive order granted employers of all sizes the ability to offer an individual coverage health reimbursement arrangement (ICHRA) instead of a traditional group health plan. This means that employers of any size can provide tax-free contributions for employees to use to enroll in their own health plan on the individual market. In turn, employees receive the pre-tax advantage of the funds designated for healthcare benefits, and they have the freedom to choose any of the health plans available in their region.

The ICHRA design was an expansion of the QSEHRA model, which launched in 2016 as a way to enable small businesses (fewer than 50 employees) to bring employer-sponsored health benefits programs into reach. With ICHRAs, this opportunity became available to employers of all sizes, and in all 50 states (and D.C.).

Since the option was first introduced, ICHRA's popularity has been taking off – by 2022, ICHRAs have grown by nearly 350%.

Gravie: an Innovator in the ICHRA Space

At Gravie, we've been helping employers of all sizes facilitate ICHRAs since they were first introduced. In fact, we've been helping employers leverage the individual market for employee health benefits since 2013.

Gravie is uniquely positioned in the health benefits space. We're a service provider that helps employers and employees navigate the ICHRA process, from initial employer onboarding to ongoing employee support. But Gravie brings more than just top-tier customer service to the table: we're also a full-service entity that can manage your ICHRA from start to finish.

ICHRAs are administered and managed through Gravie Administrative Services LLC, a licensed third-party administrator. Individual health insurance policies are sold through Gravie Agency LLC, a licensed insurance producer agency.

The Drivers to ICHRA's Popularity

While ICHRA adoption has more than tripled in its first three years, experts estimate that the numbers will only continue to rise. Often described as "the 401(k) of health plans", it's clear that ICHRA is a trend that is gaining momentum.

Employers are always searching for the best ways to attract and retain talent, while also trying to keep business operations as streamlined and financially efficient as possible. High-value health benefits are a powerful way to add appeal to a compensation package. But even for those employers who can offer group benefits, many find it difficult to keep up with fluctuating renewal rates — not to mention managing the back-end administrative work that tends to accompany group plans.

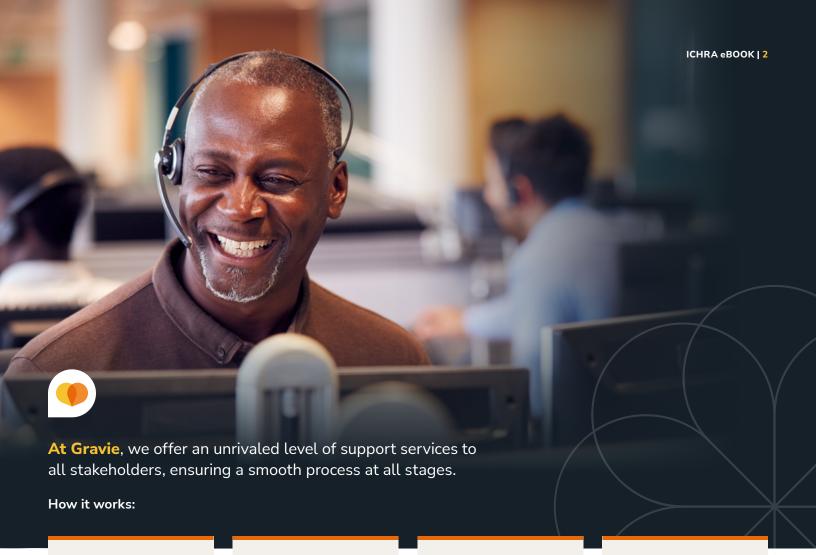
ICHRAs feature an easy-to-manage design that many employers find to be a welcome relief:

"With the unsustainable increases in many current group plans, an ICHRA is a good option," according to Marek Ciolko, Gravie's President & Chief Operating Officer. "Many want to get out of the business of administering health benefits and also prefer the simplicity and predictability of defined contributions enabled by ICHRAs."

In addition to ease of use, freedom of choice is a big part of ICHRA's appeal. Using the defined contribution model, employers decide how much they want to contribute to the employees' ICHRA funds, allowing them to set their own benefits budget. Then employees get to shop around amongst all the available health plans in their geographic location, and can choose the plan that is best for them based on their own unique needs and preferences.

Employers don't have to do the heavy lifting, and employees get to choose the plan they want. It's no wonder that ICHRA's appeal is catching on.

Are you an employer interested in offering health benefits via Gravie ICHRA? Talk to your broker or get in touch with us.



01

Brokers work with Gravie sales managers to identify groups that could benefit from ICHRA, whether as a stand-alone solution or as part of a hybrid plan model. (If you're an employer without a broker, we can work with you directly.)

02

Gravie works with the employer to determine employees' eligibility requirements and how much money they want to contribute to each class of employees via the ICHRA to purchase individual health insurance.

03

Using their ICHRA funds, employees can choose the individual or family health plan that's right for them. Gravie makes the enrollment process easy with our intuitive, easy-to-use shopping platform and customized application assistance. Ongoing support is available to employees year round by phone.

04

Gravie coordinates
payments, pulling
funds from the
employer into
dedicated bank
accounts that are used
to fund the plans. We
facilitate automatic
payments to the
insurance carriers
and monitor
members' accounts
to ensure there aren't
missed payments.

ICHRA: When is it a good fit?

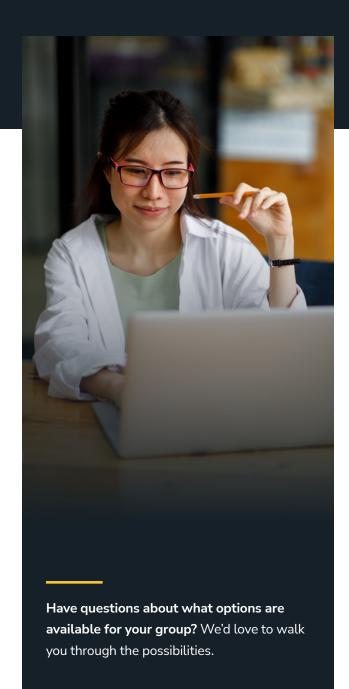
The flexibility offered by ICHRAs can make a world of difference to an employer who wants to offer employee health benefits.

Whether they're searching for an easy-to-manage solution or working within strict budget constraints, ICHRA can be the answer.

- Employers seeking to lower or manage costs while expanding options for employees
- Groups that experience high employee turnover
- Groups having trouble meeting participation requirements
- Groups with consistently high or sizable renewals
- Groups that have employees in multiple geographic locations
- Small to midsize employers
- Groups new to offering benefits

Gravie ICHRA paired with Comfort® can be a great hybrid solution for a segmented employee base.

For example, an employer may offer a traditional group plan to full-time employees while offering ICHRA funds to their part-time staff.



Introducing Gravie ICHRA CompletePay™

At Gravie, we're committed to developing innovative solutions to create health benefits people can love. As leaders in the ICHRA space, we know the importance of having a secure, easy-to-use process for coordinating payments between employers, employees and their insurance carriers.

We're proud to share our newest payment solution, engineered to make payment coordination easy and secure for both employers and employees: Gravie ICHRA CompletePay.™



STEP 1

Gravie invoices the employer (one monthly group invoice including all employees)

• Employer deducts employee's portion of the permium via payroll

STEP 2

Gravie deposits the funds into the employee's virtual Gravie ICHRA CompletePay account

STEP 3

Carrier pulls the funds from member's individual Gravie ICHRA CompletePay account

- Option to pay with ACH or credit card
- Gravie approves payments to carrier in real time

STEP 4

Gravie audits member's virtual Gravie ICHRA CompletePay account to ensure premium payment is successfully received by carrier



Payment processed



× Payment not processed

Gravie works with member to complete payment



How Gravie ICHRA CompletePay works:

- As members enroll in their HRA, Gravie creates an individual virtual bank account for each member, in order to coordinate the monthly premiums to their carrier.
- Each month, the employer automatically pushes predetermined funds to the member's account.
- The member automatically adds the remaining funds to cover the full monthly premium of their chosen health plan.
- Gravie verifies that the amounts and the recipients are correct, then pushes the monthly premium from the account to the carrier.
- Gravie continuously monitors each account to ensure that it is in good standing, and to catch any issues that may arise.



Employers

ICHRA gives employers a great way to offer health benefits to their employees while avoiding the burden of managing a group plan. But with legal regulations, tax considerations, and financial transactions with a third party, things can get complicated. Gravie ICHRA CompletePay offers a simplified and secure process to coordinate employees' full individual premium payments through the ICHRA.



Employees

With Gravie ICHRA CompletePay, members don't have to worry about facilitating their own monthly premium payments or substantiating HRA claims every month. Instead, payments to the carrier are monitored on their behalf, and Gravie is always on hand to assist with payment issues if needed.

Gravie ICHRA CompletePay™ improves every step of the ICHRA payment process:

Gravie is a true leader in the ICHRA space, thanks to our hands-on service model and intuitive tech solutions. Our Gravie ICHRA service teams offer year-round support to all stakeholders, making it easy for employers to navigate the best ICHRA solutions for businesses of all sizes. And employees love ICHRA with Gravie, too — they get the freedom to choose the individual health plan they want, and the personalized support they need to manage their plan.

- No bank application needed: Members won't need to apply to get a
 Gravie ICHRA CompletePay account, as these accounts are created and
 operated by Gravie with our banking partner.
- Increased banking security: With real-time visibility and control of each member's FDIC-insured account, Gravie can approve and deny payments based on the carrier and premium amount.
- No more substantiations: By having transparency into the account status, Gravie ICHRA Complete Pay eliminates the need for monthly manual substantiation for ICHRA claims, eliminating the monthly hassle and mitigating the risk of misuse of funds.
- Fewer payment issues, faster resolution: Because Gravie ICHRA
 CompletePay gives Gravie the ability to facilitate and monitor each
 member's premium payments, Gravie can quickly identify any problems
 that should arise and get right to work with the carrier and member
 to resolve them.
- Minimized recoupments: By improving the recoupment process of ICHRA funds, Gravie ICHRA CompletePay reduces the risk of failed recoupments for employees terminated after the ICHRA has been funded.



Year-round Support

Gravie is a true leader in the ICHRA space, thanks to our hands-on service model and innovative tech solutions.

Our ICHRA service teams offer ongoing support to all stakeholders, making it easy for brokers and their clients to administer an ICHRA program. And employees love Gravie ICHRA, too — they get the freedom to choose the individual health plan that's best for them, and the personalized support they need to manage their plan.



Broker partners

ICHRA specialists provide a detailed program and budget analysis for groups, and assist in setting up the ICHRA and the contribution strategy.



Employers

Each employer has a dedicated Implementation Manager and Account Manager to assist with onboarding and plan administration throughout the year.

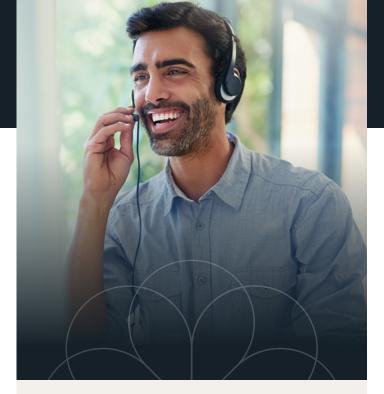


Employees

Gravie Care assists employees as they enroll, and provides ongoing support throughout the year to help them get the most out of their plans.

To learn more:

Call: 844.540.8701 Email: info@gravie.com





A dedicated team of licensed advisors on a mission to help employees navigate their health benefits.

Gravie Care is available year round to help members choose a plan, verify network coverage, locate providers, decipher EOBs and bills, and so much more.

This team goes beyond fielding phone calls and answering questions: anticipating members' needs, helping resolve issues before or as they arise, and closing cases in record time. Gravie equips brokers with relevant tools and reporting data to help employers and their employees stay informed and supported throughout the year.

Gravie members are just a phone call or secure message away from someone who's willing to go the extra mile to help them make use of their health plan year round.